

Privacy policy

Stephen G Webb Limited is a small independent business providing bespoke carpentry and joinery service.

What information do we hold about you?

We collect information about you to process your estimate and order, manage your account, and communicate with you about the project you have asked us to undertake.

To complete your order, we sometimes need to share certain details (e.g. your name, home address, phone number, details of order and / or special requirements) with a third party, e.g. our fitter or other tradesmen who are involved in the project. We will not share your information for marketing purposes with any other companies, and we will never sell your data. Your data is kept safely and securely.

We retain your information after your order is complete for reference purposes, in order to facilitate your future interests. For example, details of the project, materials used, labour and photo's of the work.

Access to your information and correction

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal information, please send us an e-mail or write to us at the following address. We may make a small charge for this.

Stephen G Webb Ltd
4-5 Brooks Green Farm
Brooks lane
Bosham
West Sussex
PO18 8JX

You may ask us to correct or remove information you think is inaccurate.

Our website

Our website servers automatically log the IP address you use to access our website, as well as other information about your visit, such as the pages accessed, information requested, the date and time of your request, the source of your access to our website (e.g. the website or URL [link] which referred you to our website), your browser version and operating system.

Our servers are hosted in the UK. We retain information on our server logs for a period of 30 days. The information submitted via any contact forms stored are sent directly to an email address and stored with that email provider's servers.

What you need to do

If you are happy for us to continue to hold your information, and to contact you occasionally, you do not need to do anything. However, if you no longer wish us to retain your information or contact you for marketing purposes, please let us know by email or post.